

Ángel Arturo Chablé Argaez

AI Researcher | Enterprise AI Strategy, Governance and Applied Solutions

Merida, Yucatan, Mexico | achableargaez@gmail.com | +52 999 909 5138 | linkedin.com/in/arturo-chable

PROFESSIONAL SUMMARY

Enterprise AI and transformation professional experienced in strategy, governance, adoption and applied solutions across more than 18 hospitality properties and corporate functions. Designed an AI learning and adoption strategy across business teams, built Speech Analytics to cover 100% of calls applicable to QA, and led a nationwide product launch in 10 days. My background in operations, procurement, data and projects helps turn business needs into secure, measurable and scalable solutions.

CORE SKILLS

Enterprise AI, AI strategy and governance, technology adoption, corporate learning, process automation, internal product development, data analysis, KPIs, Power BI, advanced Excel and SAP S/4HANA.

PROFESSIONAL EXPERIENCE

AI Researcher

The Palace Company | March 2026 - Present

- Lead AI strategy, governance and adoption across more than 18 properties and corporate functions; connected AI Builders Fridays, AI Innovation Lab, AI4X and the AI Champions community to bring departmental initiatives into production.
- Designed, developed and run AI Innovation Lab: 1,400+ learners, 32 courses and 3,600+ assessments; created content and a learning progression for business teams.
- In the September 2026 assessment, AI Builders Fridays recorded 10 second-season sessions, 782 unique participants and 2,180 attendances; 19 AI Builders solutions had been deployed.
- In that assessment, AI4X recorded 12 programs, 275 participants, 91% attendance, 80% participation and an NPS of 92; AI Champions had 12 departmental ambassadors and at least one project in production.
- Designed and built Speech Analytics for QA and Sales Intelligence: covers 100% of calls applicable to QA; processes about 70,000 calls per month and, since August 2026, has processed around 160,000 in total. Scores, transcripts and summaries support agent coaching and sales strategy.
- Led the design and development of Palace Contigo, coordinating Software Development, Infrastructure, Cybersecurity and Human Resources for a nationwide launch in 10 days.

Senior Corporate Integration Analyst

The Palace Company | April 2025 - March 2026

- Coordinated more than 20 cross-divisional strategic projects concurrently for senior leadership across Food and Beverage, Rooms, Maintenance, Spa, Inventory and Procurement.
- Designed and built a gate pass system covering issuance, release, exit, entry, return and closure. It serves 12 hotels, has processed more than 1,500 successful passes, reduced rejection rates from 15% to 1%, and averages four minutes for the complete process.
- Optimized corporate bonus calculations, reducing processing time by 45%, from 25 to an average of 13 days, while improving payout accuracy.
- Turned operational KPIs into root-cause analyses, action plans and standardized executive tracking methods.

Special Projects Buyer

The Palace Company | August 2024 - April 2025

- Managed 17 strategic procurement projects valued at USD 2.5 million, delivering 10% to 35% savings through direct negotiation and specification optimization.
- Supported the opening of a hotel with more than 2,000 rooms, leading OS&E supplier scouting.
- Built reporting for directors and vice presidents that improved traceability and decision speed; secured manufacturer discounts above 20%.

Junior Corporate Buyer

The Palace Company | December 2022 - August 2024

- Managed an annual procurement budget exceeding MXN 60 million and achieved weighted net savings of 5% to 10% through bids and negotiations.
- Cut the purchase requisition-to-order cycle from 30 to 12 days through standardized advanced Excel analyses.
- Introduced service-level agreements with penalties that reduced delivery lead times by 35% and doubled average supplier credit terms from 30 to 60 days.
- Managed Procure-to-Pay for more than 50 domestic and international suppliers in SAP.

Buyer

Equipándose | July 2022 - December 2022

- Cut the import purchasing cycle from 180 to 110 days with an Excel tracking system.
- Managed an MXN 15 million portfolio and negotiated net-30 terms, free border shipping and an extra 10% discount with a U.S. supplier.
- Managed approximately 50 purchase orders monthly with Procure-to-Pay traceability.

Purchasing Assistant Intern

Equipándose | April 2022 - July 2022

- Processed orders, payments and deliveries with domestic and international suppliers and prepared status reports.

EDUCATION

- Universidad Autónoma de Yucatán - Bachelor's Degree in International Business and Trade, 2018-2022 | Professional license: 13562934
- Instituto Alemán IAFL - Technical Program in Foreign Languages

CERTIFICATIONS

- Artificial Intelligence for Life and Work - Ministry of Labor and Social Welfare | 2025
- Google Data Analytics Professional Certificate - Coursera | 2023
- International Purchasing and Procurement - Comercio Mundial Organizado
- Financial Education Diploma - CONDUSEF

LANGUAGES

Spanish: native | English: advanced | French: elementary professional proficiency